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# Enabling Innovation Through Efficient Workforce Mobility

Steven Porter  
Chief Information Officer





# Agenda

- History of Mobility
- Touchstone Behavioral Health
- The Immediate Future
- Just Beyond Tomorrow



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# From There to Here and Beyond

*"Logic will get you from A to B. Imagination will take you everywhere."* Albert Einstein



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# From There to Here and Beyond

*"Logic will get you from A to B. Imagination will take you everywhere."* Albert Einstein

- Road Warriors



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# From There to Here and Beyond

*"Logic will get you from A to B. Imagination will take you everywhere."* Albert Einstein

- Road Warriors
- Telecommuters

touchstone



behavioral health  
partnering with families

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*"Logic will get you from A to B. Imagination will take you everywhere."* Albert Einstein

- Road Warriors
- Telecommuters
- Remote Workers



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# From There to Here and Beyond

*"Logic will get you from A to B. Imagination will take you everywhere."* Albert Einstein

- Road Warriors
- Telecommuters
- Remote Workers
- Persistent Connections



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# The Evolution of Social Services

*"Only the wisest and stupidest of men never change."*  
Confucius





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- Touchstone Behavioral Health
- Services, Documentation and Pay





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- Touchstone Behavioral Health
- Services, Documentation and Pay
- Electronic Medical Records





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- Touchstone Behavioral Health
- Services, Documentation and Pay
- Electronic Medical Records
- Mobilizing the Workforce



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- Infrastructure Upgrades



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- Infrastructure Upgrades
- Enhanced Mobility





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- Infrastructure Upgrades
- Enhanced Mobility
- Tablets (Pilot)



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- Infrastructure Upgrades
- Enhanced Mobility
- Tablets (Pilot)
- Virtual Desktops (Pilot)



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# The Cloud on the Horizon

*"The future is already here - it's just not evenly distributed."* William Gibson



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- Increase SaaS utilization





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- Increase SaaS utilization
- Security-as-a-Service
- Storage, DR and BC

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# Trending

*"There's a way to do it better – find it."* Thomas Edison





## Trending

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- Telemedicine and video
  - Community Reach
  - Embedded Locations
  - Cost Reductions



## Trending

*"There's a way to do it better – find it."* Thomas Edison

- Big Data and BI
  - Predictive Analytics
  - Medical Research



## Trending

*"There's a way to do it better – find it."* Thomas Edison

- Challenges
  - Who owns the data?
  - Where is it stored?
  - Global Regulations?



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# Comments and Questions?

*"We can't solve problems by using the same kind of thinking we used when we created them."* Albert Einstein

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